

MicroSurvey Software Inc.
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 West Kelowna, BC V4T 3C1, Canada
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Bill To

Diogene Kubwimana
 Trinity Metals / RUTONGO MINES LTD
 Kigali
 Africa
 diogene.kubwimana@trinity-metals.com
 250 787933125

Ship To

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Quote # **MS4854**



Date Issued 08 October 2025
 Valid Until 07 November 2025
 Currency USD

Prepared by

Glen Davidson

MicroSurvey - Survey & Engineering Software



Item	Qty	Unit Price	Total
 <p><u>MSCAD PRE UPG G1</u> MicroSurvey CAD 2024 Premium Upgrade from 2023 (includes 1 yr CCP)</p>	4	\$1,200.00 \$1,140.00	\$4,800.00 \$4,560.00
<input checked="" type="checkbox"/>  <p><u>MSCAD Network Fee</u> MicroSurvey CAD Network Sharing Fee</p>	4	\$600.00 \$570.00	\$2,400.00 \$2,280.00
52C5EB9 506903C 5C82250 5DD82DC All expired 10/20/2022			

Item	Qty	Unit Price	Total
		Subtotal	\$6,840.00
		Total	\$6,840.00

QUOTE EXPIRED

The deposit required indicated above is due immediately upon acceptance. A separate invoice will be sent reflecting these charges upon acceptance of the quote, and no products or services will be provided before payment is received. The terms of the payment will be stated on the invoice. Once signed, this agreement forms a legally binding contract.

Terms and Conditions

Important - Please Note

Upon acceptance of this quote, you agree that the invoiced amount due is NOT subject to taxes withholding of any kind, and the invoiced amount will be paid in full.

For customers in the United States, we can provide, upon request, forms W8 & W9 showing our TIN number & the tax exemption clause.

Payment Terms

You can pay by:

- Visa, Mastercard, American Express
- Purchase Order (with prior approval)
- Wire Transfer

Payments are due upon receipt of the invoice unless otherwise noted.

Warranty and License Agreement

Software products (other than Third-Party Hardware Products and Third-Party Software, which are subject to separate warranty terms) are warranted in accordance with the warranty terms outlined in our End User License Agreement (EULA) that can be reviewed when you install our software. Alternatively, you can request our EULA by contacting our main office.

General Return Policy

There is no refund or exchange for subscriptions or CCP annual maintenance contracts as they are delivered as subscriptions or services.

MicroSurvey's return policy for direct to end-user sales is 30 days on hardware and software products.

Dealers, Distributors and OEM partners who have purchased initial commitments, stock or individual products can not return hardware or software. All sales are final.

Customers wanting to return hardware or software must request an RMA. No refunds will be issued without an RMA.

Credit for returned items

- Will be applied to the credit method used to make the purchase.
- Returns will be processed 5 to 10 after receiving the RMA from the customer.
- Foreign Currency differences may apply when the transition is posited
- Your financial institution may assess bank fees.

Details and Instructions for Returns

1. Credit, exchange or refund will be given at MicroSurvey's discretion. All NON-DEFECTIVE returns are subject to a 15 percent restocking fee.

2. All products returned MUST: be 100 percent complete, contain ALL original boxes and packing materials, have original UPCs on the manufacturer boxes, and include all manuals, blank warranty cards and other accessories and documentation provided by the hardware manufacturer and MicroSurvey.
3. The customer is responsible for shipping charges on returned items; MicroSurvey will match your shipping method on replacement or exchange item(s).
4. MicroSurvey strongly recommends you fully insure your return shipment in case it is lost or damaged and that you use a carrier that can provide you with proof of delivery for your protection.
5. If merchandise arrives damaged, you should REFUSE it and return it to the carrier attempting delivery. If you accept the package, ensure it is noted on the carrier's delivery record so MicroSurvey can file a damage claim. Save the merchandise AND the original box and packing it arrived in, notify MicroSurvey immediately to arrange for a carrier inspection and a pick up of damaged merchandise. Our regular return policy will override any damage claim if you do not inform MicroSurvey of the damaged goods within 30 days of arrival. Call 1-800-668-3312 or your MicroSurvey account representative to arrange a carrier inspection and pick up damaged merchandise.
6. MicroSurvey will accept the return of DEFECTIVE Data Collection Hardware and accessories within 30 days of your receipt of the package. Credit, exchange, replacement or repair will be given at MicroSurvey's discretion.
7. MicroSurvey will accept the return of NON-DEFECTIVE Data Collection Hardware and accessories within 30 days of your receipt of the package.
8. MicroSurvey will accept the return of software within 30 days of your receipt of the product. Credit, exchange or refund will be given at MicroSurvey's discretion.
9. NON-DEFECTIVE Data Collection hardware or accessories returned for credit MUST BE IN BRAND NEW CONDITION without scratches, dirt or any marks that will prevent the unit from being resold at full price. Data Collection hardware or accessories deemed in USED CONDITION may be returned or rejected at MicroSurvey's discretion. A discount, determined by MicroSurvey, will be deducted from the credit issued.
10. Special Note for Data Collection packages/bundles: Should you wish to return a data collection package, including the hardware, software and accessories, you must return the complete package within 30 days of receiving the product(s). You can not return individual pieces or parts included in the package or bundle.
11. Please call 1-800-668-3312 or e-mail our Returns Department at returns@microsurvey.com to obtain a Return Merchandise Authorization (RMA) number before shipping your product. NO returns of any type will be accepted without an RMA number. For faster service, please have the following information on hand when calling for an RMA number: customer name, invoice number, and nature of the problem.