

Samuel Munguyiko

From: Missionnaire Mbanza
Sent: Thursday, October 16, 2025 5:03 PM
To: Joseph Muhiire; Sebastian Rutiririza; Samuel Munguyiko
Cc: Jeome Sande; Ronald Toledo
Subject: RE: Musha Mines Limited Request for Quotation - QU33845_VM - QU45811_VM - UPDATED QUOTE

Hi Joseph,

Thanks for clarification on phone call.

It is approved.

Regards,



Missionnaire Mbanza

General Manager

Trinity Musha Mines

Mobile:+250 786714490

Whatsapp:+250 788269468

www.trinity-metals.com

Enabling a Better Future.

From: Joseph Muhiire <joseph.muhiire@trinity-metals.com>
Sent: Thursday, October 16, 2025 4:11 PM
To: Sebastian Rutiririza <sebastian.rutiririza@trinity-metals.com>; Samuel Munguyiko <samuel.munguyiko@trinity-metals.com>
Cc: Jeome Sande <jeome.sande@trinity-metals.com>; Missionnaire Mbanza <missionnaire.mbanza@trinity-metals.com>; Ronald Toledo <ronald.toledo@trinity-metals.com>
Subject: RE: Musha Mines Limited Request for Quotation - QU33845_VM - QU45811_VM - UPDATED QUOTE

Dear Missionnaire,

Based on the explanation given by the supplier in the email below, we kindly request for your approval to amend the PO#1939 from **USD 7,628.6** to **USD 8,736.6**.

Upon your approval [@Samuel Munguyiko](#) will go ahead and amend the PO.

Regards

From: Vusi Mvemve <Vusim@truco.co.za>
Sent: Thursday, October 16, 2025 1:15 PM
To: Joseph Muhiire <joseph.muhiire@trinity-metals.com>
Cc: Darryn Casey <sales3@truco.co.za>; Jeome Sande <jeome.sande@trinity-metals.com>; Sebastian Rutiririza

<sebastian.rutiririza@trinity-metals.com>; Missionnaire Mbanza <missionnaire.mbanza@trinity-metals.com>; Samuel Munguyiko <samuel.munguyiko@trinity-metals.com>; Ronald Toledo <ronald.toledo@trinity-metals.com>

Subject: RE: Musha Mines Limited Request for Quotation - QU33845_VM - QU45811_VM - UPDATED QUOTE

Dear Joseph,

I want to take a moment to sincerely apologize for the confusion regarding the quote QU33845_VM. It has come to my attention that I mistakenly provided you with our cost price instead of the intended selling price. I deeply regret this oversight and understand the frustration it may have caused you. When I was processing your order and converting the dollars to rands, I realized the mistake.

I can only imagine how this may have affected your planning and expectations, and for that, I am truly sorry. It was never my intention to mislead you or create any misunderstanding. I take full responsibility for this error. I understand that clear and accurate communication is crucial in our business relationship, and I regret that I fell short in this instance.

I value our partnership and appreciate your trust in us, and I am committed to making this right. To remedy this situation, I have ensured that you received the correct quote reflecting the selling price. Furthermore, I am implementing additional checks in our quoting process to prevent such mistakes from occurring in the future.

Your satisfaction is important to me, and I want to ensure that our transactions are handled with the utmost care and accuracy moving forward. Thank you for your understanding, and I appreciate your patience as we work through this. I look forward to continuing our business relationship with greater transparency and attention to detail.

Best Regards

December Holiday Closure Notice:

Our Factory will be closed for orders from 12th December 2025 and will re-open on 12th January 2026

The Sales Department will be closed from the 19th December 2025 and will re-open on the 5th of January 2026



We are closing for the holidays!

Closing: 19th December 2025

Opening: 05th January 2026



Leaders in fluid and material handling solutions



Vusi Mvemve, Internal Sales, Bulk Material Handling
Division, Transvaal Rubber Company (Pty) Ltd

20 Lepus Road, Crown Mines, Johannesburg, South Africa

Tel: +27 10 880 2373

E-mail: vusim@truco.co.za | Web: www.trucorubber.com

Please take a moment to rate my service:



From: Joseph Muhiire <joseph.muhiire@trinity-metals.com>

Sent: Thursday, 16 October 2025 10:32

To: Vusi Mvemve <Vusim@truco.co.za>

Cc: Darryn Casey <sales3@truco.co.za>; Jeome Sande <jeome.sande@trinity-metals.com>; Sebastian Rutiririza <sebastian.rutiririza@trinity-metals.com>; Missionnaire Mbanza <missionnaire.mbanza@trinity-metals.com>; Samuel Munguyiko <samuel.munguyiko@trinity-metals.com>; Ronald Toledo <ronald.toledo@trinity-metals.com>

Subject: FW: Musha Mines Limited Request for Quotation - QU33845_VM - QU45811_VM - UPDATED QUOTE

Dear Vusi,

We requested clarifications and change of Mine name from Rutongo Mines to Trinity Musha on 9th September 2025 where you mentioned “**Please note that the initial belt I quoted is out of stock thus I quoted an similar belt in stock**”. See attachment 5. Which we accepted but there was no change in price.

Why are you changing the price after sharing the PO? Why a change of 15%? Change in price will also require other discussions and approval from our side.

Please consider the initial price and sign and share back the certificate of ownership.

Regards

From: Vusi Mvemve <Vusim@truco.co.za>

Sent: Thursday, October 16, 2025 9:06 AM

To: Joseph Muhiire <joseph.muhiire@trinity-metals.com>

Cc: Samuel Munguyiko <samuel.munguyiko@trinity-metals.com>; Jeome Sande <jeome.sande@trinity-metals.com>; Sebastian Rutiririza <sebastian.rutiririza@trinity-metals.com>; Alexis Nshimiyimana <alexis.nshimiyimana@trinity-

metals.com>; Missionnaire Mbanza <missionnaire.mbanza@trinity-metals.com>; Darryn Casey <sales3@truco.co.za>; Ronald Toledo <ronald.toledo@trinity-metals.com>

Subject: RE: Musha Mines Limited Request for Quotation - QU33845_VM - QU45811_VM - UPDATED QUOTE

Good day Joseph

Thank you for the order.

Please note that the quote QU33845_VM you used was made on 16/10/2025 then expired on 10/07/2025 and the conveyor belt price is no longer valid.

Please use the updated price on the first attached quote to amend your PO and revert to me.

Best Regards

December Holiday Closure Notice:

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We are closing for the holidays!

Closing: 19th December 2025

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Vusi Mvemve, Internal Sales, Bulk Material Handling
Division, Transvaal Rubber Company (Pty) Ltd

20 Lepus Road, Crown Mines, Johannesburg, South Africa

Tel: +27 10 880 2373

E-mail: vusim@truco.co.za | Web: www.trucorubber.com

Please take a moment to rate my service:





From: Joseph Muhiire <joseph.muhiire@trinity-metals.com>
Sent: Wednesday, 15 October 2025 13:55
To: Vusi Mvemve <Vusim@truco.co.za>
Cc: Samuel Munguyiko <samuel.munguyiko@trinity-metals.com>; Jeome Sande <jeome.sande@trinity-metals.com>; Sebastian Rutiririza <sebastian.rutiririza@trinity-metals.com>; Alexis Nshimiyimana <alexis.nshimiyimana@trinity-metals.com>; Missionnaire Mbanza <missionnaire.mbanza@trinity-metals.com>; Darryn Casey <sales3@truco.co.za>; Ronald Toledo <ronald.toledo@trinity-metals.com>
Subject: RE: Musha Mines Limited Request for Quotation - QU33845_VM

Dear Vusi,
Find the attached Trinity Musha Mines PO and the certificate of ownership that you will need to sign, stamp and share back together with signed commercial invoices for payment processing.
Please confirm the delivery date after payment is made.

Regards

From: Vusi Mvemve <Vusim@truco.co.za>
Sent: Monday, October 6, 2025 2:04 PM
To: Joseph Muhiire <joseph.muhiire@trinity-metals.com>
Cc: Samuel Munguyiko <samuel.munguyiko@trinity-metals.com>; Jeome Sande <jeome.sande@trinity-metals.com>; Sebastian Rutiririza <sebastian.rutiririza@trinity-metals.com>; Alexis Nshimiyimana <alexis.nshimiyimana@trinity-metals.com>; Missionnaire Mbanza <missionnaire.mbanza@trinity-metals.com>; Darryn Casey <sales3@truco.co.za>; Ronald Toledo <ronald.toledo@trinity-metals.com>
Subject: RE: Musha Mines Limited Request for Quotation - QU33845_VM

Good day Joseph

Please find the attached quotation as requested.

Best Regards



Vusi Mvemve, Internal Sales, Bulk Material Handling
Division, Transvaal Rubber Company (Pty) Ltd
20 Lepus Road, Crown Mines, Johannesburg, South Africa
Tel: +27 10 880 2373
E-mail: vusim@truco.co.za | Web: www.trucorubber.com

Please take a moment to rate my service:



From: Joseph Muhiire <joseph.muhiire@trinity-metals.com>
Sent: Monday, 06 October 2025 13:27
To: Vusi Mvemve <vusim@truco.co.za>
Cc: Samuel Munguyiko <samuel.munguyiko@trinity-metals.com>; Jeome Sande <jeome.sande@trinity-metals.com>;
Sebastian Rutiririza <sebastian.rutiririza@trinity-metals.com>; Alexis Nshimiyimana <alexis.nshimiyimana@trinity-

metals.com>; Missionnaire Mbanza <missionnaire.mbanza@trinity-metals.com>; Darryn Casey <sales3@truco.co.za>;
Ronald Toledo <ronald.toledo@trinity-metals.com>

Subject: RE: Musha Mines Limited Request for Quotation

Dear Vusi,

Please address the quotation to **Rutongo Mines Ltd**, not **Trinity Nyakabingo Mine Ltd**.

Regards

From: Vusi Mvemve <Vusim@truco.co.za>

Sent: Monday, October 6, 2025 12:51 PM

To: Joseph Muhiire <joseph.muhiire@trinity-metals.com>

Cc: Samuel Munguyiko <samuel.munguyiko@trinity-metals.com>; Jeome Sande <jeome.sande@trinity-metals.com>;

Sebastian Rutiririza <sebastian.rutiririza@trinity-metals.com>; Alexis Nshimiyimana <alexis.nshimiyimana@trinity-metals.com>;

Missionnaire Mbanza <missionnaire.mbanza@trinity-metals.com>; Darryn Casey <sales3@truco.co.za>;

Ronald Toledo <ronald.toledo@trinity-metals.com>

Subject: RE: Musha Mines Limited Request for Quotation

Hi Joseph

Please look at the attached email from Ronald Toledo he replied to your email on 09 September 2025

Best Regards



Vusi Mvemve, Internal Sales, Bulk Material Handling
Division, Transvaal Rubber Company (Pty) Ltd

20 Lepus Road, Crown Mines, Johannesburg, South Africa

Tel: +27 10 880 2373

E-mail: vusim@truco.co.za | Web: www.trucorubber.com

Please take a moment to rate my service:





From: Joseph Muhiire <joseph.muhiire@trinity-metals.com>
Sent: Monday, 06 October 2025 11:57
To: Darryn Casey <sales3@truco.co.za>; Belting <belting@truco.co.za>
Cc: Vusi Mvemve <Vusim@truco.co.za>
Subject: RE: Musha Mines Limited Request for Quotation

Dear Casey,
I sent you an enquiry PR0008208 for Rutongo Mines (sent by 4flow@trinity-metals.com) Please respond to this email.

Regards

From: Darryn Casey <sales3@truco.co.za>
Sent: Tuesday, August 26, 2025 2:52 PM
To: Belting <belting@truco.co.za>
Cc: Joseph Muhiire <joseph.muhiire@trinity-metals.com>; 4flow Trinity Metals <4flow@trinity-metals.com>
Subject: FW: Musha Mines Limited Request for Quotation

Good afternoon @Belting team.

Please be so kind as to assist Joseph with the attached RFQ.

Thank you.

Kind Regards,

Darryn Casey



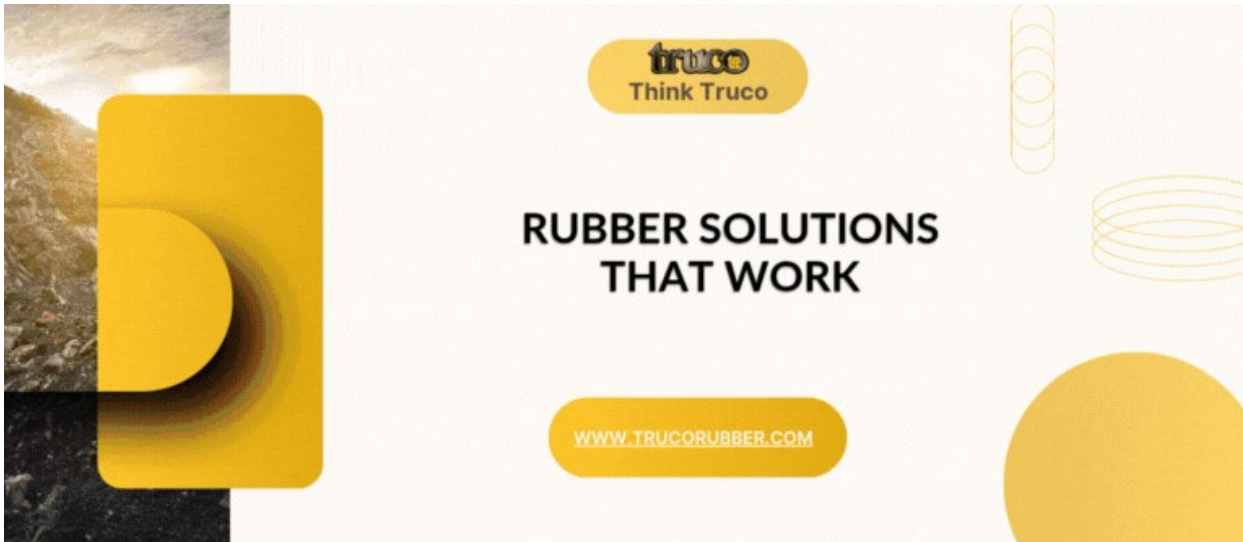
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Internal Sales Manager, Transvaal Rubber Company (Pty) Ltd

20 Lepus Road, Crown Mines, Johannesburg, South Africa

Tel: 011 839 2370 / Cell: 067 412 9062

E-mail: darrync@truco.co.za | Web: www.trucorubber.com



From: 4flow@trinity-metals.com <4flow@trinity-metals.com>

Sent: Tuesday, 26 August 2025 14:00

To: Darryn Casey <sales3@truco.co.za>

Subject: Musha Mines Limited Request for Quotation



Dear Esteemed Supplier,

Find attached Purchase Order ({{DapperRow, VendorNumber = 'TRA004 ', VendorName = 'TRANSVAAL RUBBER COMPANY (PTY) LTD ', VendorEmail = 'sales3@truco.co.za', RFQClosingDate = 'Sep 2 2025', Currency = 'USD', BEERating = '0.00', VendorComment = NULL, ItemNumber = 'NA', ItemDescription = 'Conveyor Belt', UOM = 'm', Optional1 = '', DocumentDescription = 'Conveyor belt with splice joint AR105', DocumentNumber = 'PR000007792', RFQItemId = '43659', RFQVendorId = '91546'}, { Name = Created, NotificationOperation = }) from Musha Mines Ltd.

You are requested to expedite delivery on time.

Best regards,

<https://www.trinity-metals.com>

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